



Sarah B. Knowlton
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April 9, 2013

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429



**Re: DE 13-048 National Grid d/b/a/ Liberty Utilities
Complaint of Mr. Douglas Graham**

Dear Ms. Howland:

I am writing in follow up to Mr. Graham's March 18, 2013 letter to the Commission which the Company received on April 1. I enclose for filing in this docket the National Grid estimate for the work it conducted at Mr. Graham's property as well as a print-out from National Grid's Storms system which reflects the labor rate and labor overheads for the job. It is my understanding that the applicable labor rates and jobs estimating process for customer requested work is the same as is used for work initiated by the Company.

Very truly yours,

A handwritten signature in black ink that reads "Sarah B. Knowlton".

Sarah B. Knowlton

Enclosures
cc: Service list

02/11/2013

RECEIVED